



- Recognise that good practice in volunteering involves extra capacity and cost
- Recognise the expertise of volunteer infrastructure organisations and use their support to promote volunteering
- Celebrate volunteering (e.g. in volunteers' week) and recognise that high levels of volunteering indicate healthy and active communities
- Keep appropriate data on volunteering and be able to demonstrate how volunteering has added value to public services (see appendix for information on the value of volunteering in full Code)
- Ensure that within all agencies responsibility is taken for volunteering policy, good practice, and volunteer management including appropriate monitoring and reporting e.g. by identifying a staff member, elected member or Trustee to take on this role

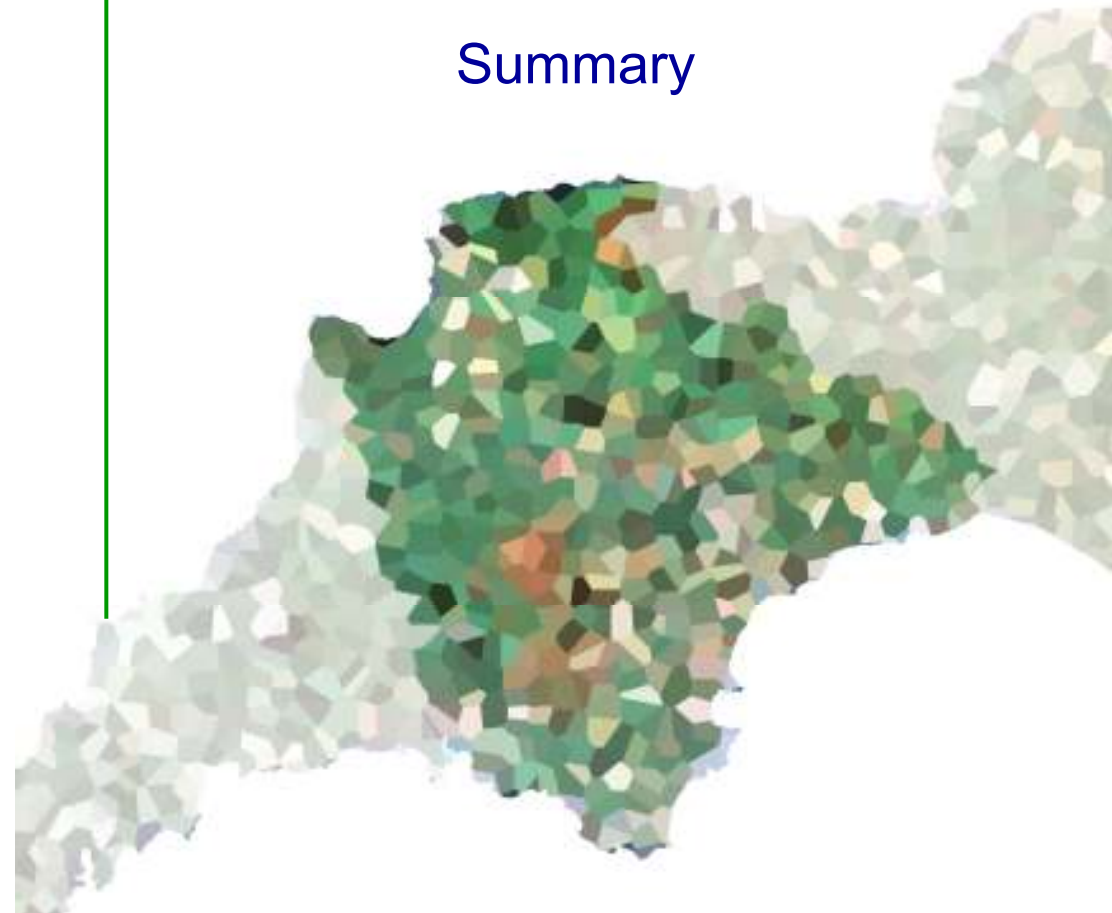
The Devon Compact Hub is inviting all relevant organisations to become signatories and a form is provided for that purpose at the end of the full document. The full Compact for Devon and the full Codes of Practice are available on our website: [www.dacvs.org.uk](http://www.dacvs.org.uk)

You can contact the Compact Hub Administrator at:

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## Volunteering Code of Good Practice

### Summary



# A Compact for Devon Volunteering Code of Good Practice

## Summary

### Compact for Devon

The Compact for Devon is a practical agreement for improving relationships and working practices between organisations in the Statutory Sector and those in the Voluntary & Community Sector. It complies with Government requirements for statutory organisations to develop a local compact as part of the national compact.

The Compact sets out:

- A shared vision and principles
- Actions from both sides
- The Statutory Sectors' commitment to respect the independence of the Voluntary and Community Sector
- Systems to help make sure that the agreement works.

### Codes of Practice

The Compact for Devon is underpinned by its Codes of Practice. Six Codes have been developed; Funding and Procurement, Volunteering, Equality and Diversity, Consultation, Community Groups and Partnerships.

### The Volunteering Code of Practice:

- Recognises the importance and scope of volunteering
- Provides a framework for overcoming barriers to volunteering
- Gives guidance on supporting volunteering

### Voluntary & Community Sector and Public Sector Partners will:

- Work together to improve the profile, status and range of volunteering activity and community activity
- Consider involving volunteers in policy and service development, where appropriate, in the same way as service users and carers are
- Adopt clear policies regarding the payment of 'out of pocket' volunteer expenses ensuring that volunteers are entitled to prompt reimbursement of all reasonable expenses and are encouraged to claim. Examples of appropriate expenses would include travel, caring expenses (if the volunteer is a carer), cost of safety clothing, etc.
- Work to tackle discrimination to ensure that volunteering is open to all
- Recognise that costs which actively enable greater access to volunteering are appropriate in relevant applications for funding